

## **File a Consumer Complaint with the Office of the Attorney General**

If you believe there may be unfair, deceptive, or unlawful conduct, you may file a complaint with the Texas Attorney General's Consumer Protection Division.

### **Website to File a Complaint:**

<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint> (Texas Attorney General)

### **Other Contact Options:**

- **Consumer Protection Hotline:** (800) 621-0508 ([Texas Attorney General](#))
- **Main Office (Austin, TX):**  
Office of the Attorney General  
300 W. 15th Street  
Austin, TX 78701 ([Texas Attorney General](#))

### **How to do this:**

1. Go to the *File a Consumer Complaint* page linked above and complete the online complaint form. ([Texas Attorney General](#))
2. Provide detailed information about the issue, including names, dates, descriptions, and any supporting documents. ([Texas Attorney General](#))
3. Submit the form and save the confirmation number and any follow-up communications for your records.

The Attorney General's Office will review your complaint and may contact you if additional information is needed. ([Texas Attorney General](#))